

# FAQ For Avesta Customers

## 1. Why did OnShift acquire Avesta?

OnShift, Inc. has acquired Avesta Systems, Inc., a provider of comprehensive talent acquisition software and services that streamline recruitment and hiring processes so organizations can quickly identify and hire quality employees. Together, OnShift and Avesta provide a powerful suite of solutions to attack some of healthcare's most critical workforce challenges. The acquisition of Avesta reinforces OnShift's strategy to expand its next-generation human capital management platform, offering healthcare providers modern, purpose-built solutions that redefine the employee experience. As a result, our customers realize dramatically reduced turnover rates, decreased costs and enhanced quality and continuity of care.

## 2. What is OnShift?

OnShift is a next-generation human capital management platform that is fundamentally transforming the relationship between healthcare organizations and their employees. OnShift's approach to recruitment, hiring, scheduling and engagement helps healthcare providers to foster a culture where people want to work. Thousands of healthcare organizations rely on OnShift's integrated suite of software and services to dramatically reduce turnover rates, decrease costs and improve the quality of continuity of care.

For more information, please visit [www.onshift.com](http://www.onshift.com).

## 3. Will there be any changes to my current service?

No. There will not be any changes to your current service. You will continue to receive the same great customer support as you always have from the same people you have worked with in the past. You can always reach customer support at 866-342-4280.

If you have any immediate or more detailed questions, please reach out to your Account Manager at Avesta.

## 4. Do I have to migrate to a new platform?

You can continue to login and use CandidateCare (now known as OnShift Employ) as you always have. In the coming months, the Avesta product will be re-branded and take on the look and feel of OnShift's software.

## 5. What will change on my bill?

Moving forward, your bill will be coming from OnShift, Inc. instead of Avesta Systems, Inc.

## 6. Am I able to purchase other OnShift products?

Yes, you are able to purchase and use other OnShift products. Our suite of products is specifically designed for healthcare organizations. For more information, you can connect with your Account Manager.

## 7. Where can I learn more about OnShift products?

You can learn more about OnShift's product suite [here](#).